



Persona: Kenneth Baker

Goal: Switching off and changing a malfunctioning module from remote without turning down everything else.

Note: Modularity of the automation system has to be ensured in each one of the routine checks.



ACTION	Select a combination of client and building	Select a module	Turn down the module	Select "added modules" on the menu	Configure the new module
TASKS LIST	<ol style="list-style-type: none">1. Access the web app with your credentials2. Select a client3. Select on of the buildings paired with the client	<ol style="list-style-type: none">1. Reach the homepage2. Find the right module through its serial number3. Check position, status, and last keep alive	<ol style="list-style-type: none">1. "Inspect" the module by clicking on the related icon2. Turn OFF the module with the toggle switch	<ol style="list-style-type: none">1. Select "Added modules" on the side menu2. Scroll the list3. Add the new module	<ol style="list-style-type: none">1. Fill the blank spaces with the new IN or OUT door informations2. Save changes
FEELING ADJECTIVE	<ul style="list-style-type: none">• Unsure if the client's facility chosen is the right one	<ul style="list-style-type: none">• Reassured by the presence of a red dot on the module to change	<ul style="list-style-type: none">• Pleased about the presence of a recognizable power ON-OFF switch	<ul style="list-style-type: none">• Satisfied by working with a plug and play system	<ul style="list-style-type: none">• Relieved to be able to save so much time
IMPROVEMENT OPPORTUNITIES	<ul style="list-style-type: none">• Providing a brief description about each site and clearly displaying the client's name	<ul style="list-style-type: none">• Adding an ON-OFF label near the status dot	<ul style="list-style-type: none">• Adding a confirmation pop-up before disconnecting the module from the system	<ul style="list-style-type: none">• Adding an ON-OFF label for the status of each module (even if not yet connected to the system)	<ul style="list-style-type: none">• Providing a confirmation interaction to complete the procedure