



Persona: Becky Johnson

Goal: Set and modify scenarios to manage different areas of the property according to personal preferences

Note: Explanation necessary for each step of the scenarios' customization

ACTION	Select a facility after authentication	Check the list of already existing scenarios	Modify a selected scenario	Create a brand new scenario	Save and activate the new scenario
TASKS LIST	<ol style="list-style-type: none"> 1. Authentication with username and password 2. Select an area 3. Reach the homepage 	<ol style="list-style-type: none"> 1. Spot the navigation menu on the left 2. Find the scenarios' list 3. Land on the scenario list page 	<ol style="list-style-type: none"> 1. Read the info saved about the scenario 2. Modify icon 3. Reach the scenario's modification page 	<ol style="list-style-type: none"> 1. Complete configuration steps 2. Select an option to move forward 3. Save scenario 	<ol style="list-style-type: none"> 1. Check summary and add informations 2. Activate scenario on scenarios' list
FEELING ADJECTIVE	<ul style="list-style-type: none"> • Reassured by how easy it is to proceed from a bigger selection to a smaller one 	<ul style="list-style-type: none"> • Unsure if the correct part of the menu has been selected 	<ul style="list-style-type: none"> • Excited to make progress and had identified the right path on a specific scenario 	<ul style="list-style-type: none"> • Being a bit confused by all the possible alternatives and ramifications 	<ul style="list-style-type: none"> • Empowered by finalizing the customization process
IMPROVEMENT OPPORTUNITIES	<ul style="list-style-type: none"> • Providing a preview of what is grouped in the area selected 	<ul style="list-style-type: none"> • Clearing up (with a mouse over) what each icon can lead to 	<ul style="list-style-type: none"> • Providing a visual confirmation of the scenario status (ON-OFF) 	<ul style="list-style-type: none"> • Moving back and forward between the scenario steps to modify previous choices 	<ul style="list-style-type: none"> • Making the description of each scenario editable without going through the entire modification process